

Otto Schiff



Key Facts

Fees valid until 31 March 2027

JEWISH CARE

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We understand that choosing a care home is a significant and often overwhelming decision.

This guide provides the key information about Otto Schiff, including what to expect and the costs involved, so you can decide if it's the right fit for you or your family.

Funding long-term care is an important financial decision. We recommend seeking independent financial advice to help you understand the options available to you.

If you would like to talk anything through, our team is here to help. Please call us on **020 8922 2222** or email **helpline@jcare.org**

Overview

Here we provide a snapshot of the key details, so you can understand what's on offer and decide what feels right for you. As details such as the Registered Manager, registered name and CQC rating may change over time, please visit our website for the latest information.



Care home name

Otto Schiff



Address

The Maurice & Vivienne Wohl Campus, Limes Avenue, Golders Green, London, NW11 9TJ



Website

jewishcare.org/otto-schiff



Care Quality Commission (CQC) rating

Good



Registered Provider

Jewish Care



Campus location

The Maurice & Vivienne Wohl Campus

Care types

- Dementia care

Length of stay

- Permanent care
- Respite care (subject to availability)

Accommodation details

We aim to provide a comfortable, private space alongside shared areas where you can feel at ease. All bedrooms are single occupancy, so you will always have your own private room.

The details below outline the accommodation available.

Kosher status

Supervised by the Kosher London Beth Din (KLBD)

Number of bedrooms

36 private single bedrooms with en-suite wet rooms

Number of floors

Two floors

Floor	Number of rooms
First floor	24 Bedrooms
Second floor	12 Bedrooms



Overall, there are three separate households.

Each household allows you to develop individual relationships with your immediate neighbours and the staff who work with you. Each household has its own open-plan living area, which residents use to chat and develop friendships with others. Residents also enjoy using the gardens throughout the year.

Floor	Household	Number of rooms
First floor	Limes household	12 bedrooms
First floor	Garden household	12 bedrooms
Second floor	Limes household	12 bedrooms

Accommodation details

Furnishing

Fully furnished

Internet

You can use the free communal Wi-Fi throughout the building.

Television

You are welcome to bring a television for your room (a plug socket and aerial connection are available). You will need to arrange and pay for any streaming services you wish to use directly with those services. You do not need to arrange a TV licence.

Telephone

You are welcome to bring a landline telephone for your room (a connection point is available). You will need to arrange the line setup and pay for telephone services directly with the service provider.

Emergency support

Each bedroom is fitted with a 24-hour call system. When activated, it alerts staff in the event of you needing urgent help in your room.

Funding your care

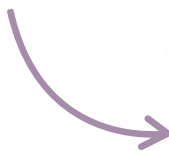


We understand that funding care can feel complicated. Our team can talk this through with you and help you understand your options.

The care home accepts the following funding:

- Self-funding
- Local Authority funding
(with Client Contribution and Family Contribution)
- NHS Continuing Healthcare (CHC)

Please refer to our Important Additional Information guide for a full explanation of these funding types. Visit [jewishcare.org/important-additional-information](https://www.jewishcare.org/important-additional-information)



Weekly fees

Until 31 March 2027

We will assess your care needs and determine the type of care you require before you move in. We will regularly review this to make sure you receive the right care and support.

Permanent stays	
Care type	Weekly fee
Dementia care (standard rate)	£2,457.85
Dementia care (low dependency rate)	£2,123.27



Respite stays (subject to availability)

Care type	Weekly fee
Respite dementia care (standard rate)	£2,587.13
Respite dementia care (low dependency rate)	£2,293.27

Important information

We review our care fees every year. Any increases apply from 1 April. If your needs change, your fees may also change. You may also need to move to another room within the home or, if we can no longer meet your needs, to another Jewish Care home.

Deposit

We will talk this through with you so you understand how it applies to your situation.

Deposit type	Amount
Dementia care (standard rate)	£10,679.93
Dementia care (low dependency rate)	£9,226.10

Fees valid until 31 March 2027

Who pays a deposit?

All permanent self-funding residents are required to pay a refundable deposit equivalent to one calendar month's charges. You do not need to pay a deposit if you are a respite resident or if you are not self-funding your place.



Why is there a deposit?

The deposit helps to protect Jewish Care if fees are not paid in full or on time, or if damage is caused to Jewish Care's property beyond reasonable wear and tear. Jewish Care may use the deposit to settle any outstanding fees or reasonable repair costs. Any remaining balance will be returned when your stay at the home comes to an end.

When is the deposit refunded?

When your stay at the home comes to an end, Jewish Care will calculate any sums due under the terms and conditions and return any remaining balance of the deposit to you, your representative or a nominated person as soon as possible. Jewish Care may deduct any outstanding fees or reasonable repair costs in accordance with the terms and conditions.

More information about deposits

Please refer to our terms and conditions of residence for more information.

Visit jewishcare.org/terms-conditions

Additional care



Some residents may require additional one-to-one care as a one off or for continued periods of time. This is an additional fee on top of the advertised weekly fees for permanent and respite residents.

Hourly fee

£26.35

Fee valid until 31 March 2027

We will always explain, discuss and agree this with you before putting any additional one-to-one care in place. It is a flexible arrangement that is reviewed weekly according to your changing needs.

Examples of instances where a resident may require additional one-to-one care:

- They need accompanying to a hospital appointment.
- They have a high risk of falling or injuring themselves.
- They have symptoms that create risks to themselves or others.

Activities



We want to help you continue to take part in your favourite hobbies as well as help you to discover new ones. In our care home there is a large variety of activities and entertainment that you can enjoy.

There is something for everyone and we encourage you to take part in as many activities as you wish. We also encourage you to suggest new activities you would like to do, so we can make sure that living in the care home is as stimulating and enjoyable as it can be.

Examples of activities

- | | |
|--------------------|----------------------|
| ■ Quiz | ■ Games |
| ■ Arts and crafts | ■ Entertainment |
| ■ Exercise | ■ Art |
| ■ Reading group | ■ Music and movement |
| ■ Flower arranging | ■ Candle lighting |

The activities programme changes throughout the year to reflect Jewish festivals, cultural events and residents' interests, with many activities available to choose from each week.

Services – Included

Services included in the weekly fee:

- Food, drinks, snacks (including special diets).
- Bedroom accommodation with housekeeping.
- Full use of communal areas.
- Laundry service by machine washing (excludes dry cleaning).
- Joining in with the activities programme.
You may be asked to make a financial contribution to the cost of some special activities.



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- Care according to your personalised care plan. If you have additional care needs there may be additional fees to meet these.
 - Assistance with washing, bathing, medication and other personal daily activities.
 - Regular on-site NHS GP surgeries and consultations.
 - Liaison with your health professionals. You are responsible for paying any charges made by these professionals.

Services – Additional

The following items and services are **not included** in the weekly fees but can be arranged if needed. We will always confirm the cost with you in advance, so you can make an informed decision about what you'd like to go ahead with.

Services available for an additional fee:

- Personal items (e.g. clothes, toiletries and newspapers).
- Hairdressing and chiropody.
- Medication, equipment and prescription charges.
- Meals and refreshments for visiting family and friends.
- Telephone service charges.
- Private car hire and taxi service.



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- Staff accompaniment for medical appointments and your private outings outside of the care home.
 - Special equipment not available in the home, such as bespoke recliner chairs, wheelchairs and medical aids.
 - Staff employed directly by you or your family.
 - Additional staffing costs to provide one to one care, or other additional care over and above the standard level of care.
 - You may be asked to make a financial contribution to the cost of some special activities or excursions.

Staffing

Our professional staff are dedicated to giving you support and care, so you can continue to live a full and meaningful life. They work hard to make sure your needs and choices are met, and they take great pride in their work. Our team are also on hand to help you settle in, making sure you have an easy and smooth move.

We are proud of the diversity of our staff. We regularly review our staffing levels to make sure we are meeting residents' needs. Our aim is to provide consistent, compassionate care and to build trusted relationships with you and your family.



Staffing levels

We prioritise high standards of care and safety. Care staff are always on-site, both day and night, every day of the year, to support you and respond to your needs. These care staff members include:

- Residential care workers
- Care manager
- Team leaders
- Registered manager

There is always a senior manager present or on call.

We regularly review and adjust our staffing levels to reflect residents' needs and occupancy within the home. This includes reviewing the mix of skills and experience within our team.

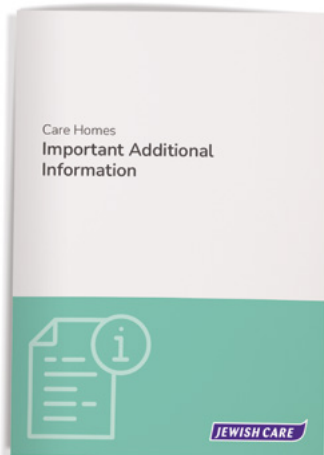
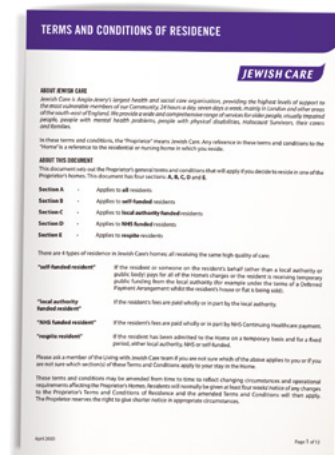
Next steps

You should now have a good overview about living at Otto Schiff.

Important information

Please refer to the following information to find out more about living in our care homes:

- **Important Additional Information guide**
jewishcare.org/important-additional-information
- **Terms and Conditions of Residence**
jewishcare.org/terms-conditions





The next steps of your care home enquiry

Choosing a care home can feel overwhelming, and we are here to support you through each step. Our helpful, understanding and supportive advisors are here to guide you through the journey.



1. **Contact us:** Call 020 8922 2222 or email helpline@jcare.org



2. **We will assess your situation** and help answer any questions you may have, along with guidance on how to fund your care.



3. **You can then book one or more visits** to our homes that might be right for you.



4. **If you would like to proceed**, we will carry out a full care assessment. We can also help you with completing the application forms, and guide you through the next steps.



5. **At any stage in the process we are here to help you.**

Jewish Care, Amélie House, Maurice and Vivienne Wohl Campus,
221 Golders Green Road, London NW11 9DQ.

Charity Registration Number 802559. Registered in England Number 2447900.

Registered address: as above

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