

Social Work and Community Support Service



About our Social Work and Community Support Service

The Social Work and Community Support service, including Shalvata, supports individuals, families and communities to enable people to make a meaningful difference to their lives with dignity and choice. We can help identify what support, care or services you need, advise and act on your behalf with local authorities, signpost you to other helpful services and provide support and advice for as long as required.

We have five specialist teams of experienced social workers and community support workers with extensive knowledge on a range of issues. We work with you to guide, support, advise and advocate on your behalf.

Locations we work in

Our teams have strong links with a range of local services and will be able to help you if you live across Central London, Greater London, Essex and the Home Counties. We also cover South London in partnership with Nightingale Hammerson.

We also offer support and guidance by phone and email across the UK and abroad.

Getting in touch

The service is free and easy to use and is available to anyone over the age of 18. You can call us about yourself, a relative or friend with the permission of the person they are concerned about. Also, GPs or other health or social care professionals can call us.

To contact us, please call our confidential helpline on **020 8922 2222**, email helpline@jcare.org or visit our website www.jewishcare.org

Our Specialist Teams

• Dementia

This team has strong links with local and national services and can provide support for people in the community who are living with dementia. The team also works closely with all of Jewish Care's services, especially those for people living with dementia, for example Memory Way Cafés and centres for people living with dementia.

• Disability and Welfare Rights

This team can help adults of all ages to live as independently as possible. The team can also liaise with voluntary and social services for useful equipment and resources and help to ensure full entitlement of benefits.

• Family Carers

The family carers team offer emotional and practical support for people who are caring for a relative or friend through one to one meetings, support groups or conversations on the telephone or by email. They also support people whose relative is moving into residential care.

• End of Life Care

This team support people who have a life-limiting illness and can help with advance care planning. They also understand the importance of co-ordination with other health professionals involved, either to remain in the community or assist the transition into nursing care. The team has good links with hospitals and hospices who can work together to understand the needs of people at such a sensitive time.

• Shalvata

Shalvata offers support for Holocaust survivors and refugees and can help with practical advice, counselling, assessments and applications for various grants.

What can I expect from the service?

After contacting the Jewish Care helpline your details will be given to a member of the team and we will call you back to talk through your situation. We may also arrange a visit to have a more in-depth conversation. We will then discuss with you the different support or services that may be suitable, whether part of Jewish Care or other service providers. We will then work with you to help put these into place.

Contact Information

We really are here to help so please call us on
020 8922 2222 or email helpline@jcare.org

More information about our services
can be found at jewishcare.org

Jewish Care Helpline, our confidential one-stop helpline,
is now open from 8.30am – 5pm Monday to Thursday
and 8.30am – 5pm on Fridays (2pm in winter)

Jewish Care Interact

A place for all things independent living
and aging well in the UK Jewish community
jewishcareinteract.org