MOVING INTO ONE OF OUR CARE HOMES





Applying to a Jewish Care Home

We understand the process of applying for a care home can be complex. We hope this booklet will help guide you through the steps of applying and moving into a care home and help make your journey as smooth as possible.

Your first contact should be with Jewish Care's helpline, a team of advisers who can discuss your needs, take all the necessary details and refer you to a Jewish Care social worker.

If you are coming to Jewish Care from hospital or if your care is being funded by the Local Authority, then a Local Authority social worker will liaise with Jewish Care.

As a prospective resident, you will be asked to complete a Jewish Care application form.

Choosing a Care Home

Once you have met with a social worker who will assess your needs, they will discuss with you the care homes which will best suit you. There are a number of different types of care and a social worker will determine if you require personal care, personal and dementia care, nursing care or nursing and dementia care. We recommend you visit and spend some time in the home suggested by the social worker.

It is important to understand that bedrooms which are vacant at time of viewing may have already been offered to another resident. We offer available bedrooms according to the needs of those applying. When you have chosen your preferred home, the registered manager from the home will arrange a time to visit you to assess if the home is suitable and can meet your care needs. After this, an offer of a bedroom will be made to you.

If appropriate you are welcome to spend a day at the care home before moving in. This is a nice way for you to make sure you are happy with your choice of home and help you prepare for moving in.

Moving in to the Care Home

All funding arrangements need to be finalised before you can move into the home. Our information booklet on how care can be paid for can help you with this. An admission date will be agreed with you, your family and the home.

Before moving in to a care home we strongly advise that all your clothing is labelled with a sewn in name label. It is always nice to bring in some personal, favourite items such as framed photographs, pictures for the wall and dressing table accessories. Small televisions and radios are also recommended if you enjoy these.

We do not advise bringing in anything of value. Personal money, for those little extras and visits to the hairdresser, will be recorded and kept safe by the home's manager. The home's administrator will help you take care of this.

On the day of admission, you will be welcomed to the home and help will be given for you to settle in. You will be allocated a key worker who will compile an inventory of all your personal belongings and clothing that you have brought in.

Settling In

For most new residents adjusting to a care home can take time. We encourage you to share with the staff your likes, dislikes, hobbies and the kind of information that will help you feel more comfortable in the home.

People adjust to change differently and the outcome of this can be seen in different ways. It is always advisable for you or your family to talk to a member of staff if they have any concerns.

Please contact Jewish Care Direct helpline if you would like any more information on 020 8922 2222 or email helpline@jcare.org